

MARYLAND VPO  
1-877-846-3420  
www.registervpo.com

Write down the following information,  
remove this panel, and keep in a safe place:

Respondent's name

Protective order/case number

Your four-digit PIN

- If you are in danger, call 911 immediately.
- Do not rely solely on VPO for your safety. Make VPO a part of your overall safety plan.
- Operators are available 24/7 to assist you
- VPO is a confidential service. The respondent will not know you are registered with VPO.
- You may register multiple phone numbers and email addresses to receive notifications.
- Do not register a phone number that rings to a switchboard.
- Notifications are automated 24 hours a day. Maryland law requires law enforcement to record notice of service within two hours of serving the respondent. You will receive notification once service has been recorded.
- If you have filed a Request for Waiver with the court, you are required to register with VPO. Registration with VPO will also give you notification of service on the respondent.
- If you have registered but have not been notified the order has been served after three to four days, contact your victim advocate.
- If you have registered but have not been notified the order has been served, you still must appear at your scheduled court hearing.
- VPO does not provide services related to peace orders. VPO tracks the status of protective orders only.

## DOMESTIC VIOLENCE PROGRAMS IN MARYLAND

**ALLEGANY COUNTY**  
Hotline: 301-759-9244  
TTY: 301-759-9244  
Family Crisis Resource Center:  
301-759-9246

**ANNE ARUNDEL COUNTY**  
Hotline: 410-222-6800  
YWCA Domestic Violence  
Services:  
410-626-7800 (Annapolis)  
410-974-0084 (Baltimore)

**BALTIMORE CITY**  
Hotline: 410-889-7884  
TTY: 410-889-0047  
House of Ruth MD: 410-889-0840  
Hotline: 410-828-6390  
TurnAround, Inc.: 410-837-7000

**BALTIMORE COUNTY**  
Hotline: 410-828-6390  
Family and Children's Services  
of Central MD: 410-281-1334  
Family Crisis Center of Balti-  
more County, Inc.: 410-285-4357  
410-285-7496 (Shelter)  
TurnAround, Inc.: 410-377-8111

**CALVERT COUNTY**  
Hotline: 410-535-1121  
Metro Hotline: 301-855-1075  
Crisis Intervention Center

**CARROLL COUNTY**  
Hotline: 410-857-0077  
Family and Children's Services  
of Central MD: 410-876-1233

**CAROLINE, KENT,  
DORCHESTER,  
QUEEN ANNE'S, & TALBOT  
COUNTIES**  
Hotline: 1-800-927-4673  
Mid-Shore Council on Family  
Violence: 410-479-1149

**CECIL COUNTY**  
Hotline: 410-996-0333  
Cecil Co. Domestic  
Violence/Rape Crisis Center

**CHARLES COUNTY**  
Hotline: 301-645-3336  
Metro Hotline: 301-843-1110  
Center for Abused Persons:  
301-645-8994

**FREDERICK COUNTY**  
Hotline: 301-662-8800  
TTY: 301-662-1565  
Heartyly House

**GARRETT COUNTY**  
Hotline: 301-334-9000  
The Dove Center:  
301-334-6255 (Oakland)  
301-895-4300 (Grantsville)

**HARFORD COUNTY**  
Hotline: 410-836-8430  
Sexual Assault/Spouse Abuse  
Resource Center: 410-836-8431  
410-879-3486 (Baltimore)

**HOWARD COUNTY**  
Hotline: 800-752-0191  
410-997-2272  
Domestic Violence Center:  
410-997-0304

**MONTGOMERY COUNTY**  
Hotline: 240-777-4195 (days)  
240-777-4673  
(evenings & weekends)  
TTY: 240-777-4850  
Abused Persons Program:  
240-777-4210  
House of Ruth MD:  
1-888-880-7884 (Legal Services)

**PRINCE GEORGE'S COUNTY**  
Hotline: 1-866-382-7474  
Family Crisis Center, Inc.:  
301-779-2100  
House of Ruth MD: 240-450-3270  
(Legal & Counseling Services)

**ST. MARY'S COUNTY**  
Hotline: 301-863-6661  
Walden/Sierra, Inc.:  
301-997-1300  
Southern Maryland Center for  
Family Advocacy:  
301-373-4141 (Legal Services)

**SOMERSET, WICOMICO &  
WORCESTER COUNTIES**  
Hotline: 410-749-4357  
410-641-4357  
Life Crisis Center: 410-749-0771

**WASHINGTON COUNTY**  
Hotline: 301-739-8975  
TTY: 301-739-1012  
Citizens Assisting and Sheltering  
the Abused (CASA): 301-739-4990

**SPECIALIZED PROGRAMS**  
Adelante Familia (Hispanic/  
Latina)  
(Baltimore City/County):  
410-732-2176  
CHANA (Jewish)  
Hotline: 800-991-0023  
Asian/Pacific Islander Domestic  
Violence Resource Project:  
202-464-4477



## Maryland VINE

Access to Information & Notification  
for Protective Order Status

Know when your protective order is served.



1-877-846-3420  
www.registervpo.com

A service provided by:  
The Governor's Office of Crime Control  
& Prevention and the Department of  
Public Safety & Correctional Services

## MARYLAND VINE PROTECTIVE ORDER (VPO)

VINE Protective Order is an automated service that lets you, the petitioner, track the status of a protective order over the phone or Internet. You can also register to be notified by phone and email about changes in the status of a protective order.

### INFORMATION

Before you call, be ready with your protective order case number and the respondent's name as it appears on the order. You can find this information on your petition or protective order. Call **1-877-846-3420** or visit **www.registervpo.com** to access protective order information.

### REGISTRATION

If the protective order has been issued, you can register to receive notifications via phone or email.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember. Email notifications do not require a PIN.



### NOTIFICATION

Once registered, you will receive notification when:

- The order has been served on the respondent.
- The order expires or is dismissed.

When VPO calls, you will be asked to enter your PIN followed by the # key. Entering your PIN lets VPO know that you received the call and will stop the service from calling you again.

If there is no answer, or if the call goes to an answering machine, VPO will continue to call for up to 24 hours, or until a correct PIN is entered. A short message will be left on your answering machine; however, the message will neither state who is calling, nor information about your case.

If you forget your PIN, call the toll-free number and press zero. You will be transferred to a VINE operator who will help you reset your PIN.

## VICTIM SERVICES

### Maryland Network Against Domestic Violence (MNADV)

☎ 301-429-3601 or Toll-Free 1-800-MD-HELPS (1-800-634-3577)

### Maryland Coalition Against Sexual Assault (MCASA)

☎ 410-974-4507

### House of Ruth Maryland (Legal Services)

☎ 410-554-8463 or Toll-Free 1-888-880-7884

### Maryland Crime Victims Resource Center

☎ 1-877-VICTIM1 (1-877-842-8461)

### Maryland Legal Aid

☎ 410-951-7777 or Toll-Free 1-800-999-8904

### Maryland Department of Human Resources (DHR)

☎ 1-800-332-6347

### Maryland Criminal Injuries Compensation Board (MCICB)

☎ 410-585-3010 or Toll-Free 1-888-679-9347

### National Domestic Violence Hotline

☎ 1-800-799-SAFE (1-800-799-7233)

### Rape, Abuse & Incest National Network (RAINN)

☎ 1-800-656-HOPE (1-800-656-4673)

### National Center for Victims of Crime

☎ 1-202-467-8700

### Childhelp National Child Abuse Hotline

☎ 1-800-4-A-CHILD (1-800-422-4453)

### National Organization for Victim Assistance

☎ 1-800-TRY-NOVA (1-800-879-6682)

### Information and notification on offender court, custody, parole, and probation status

☎ 1-866-634-8463

🌐 [www.vinelink.com](http://www.vinelink.com)

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