

## Inmate ADA Coordinator Contact Information

Questions or complaints related to inmates with disabilities can be filed by mail or online using the link below

Inmate ADA Coordinator  
Office of the Commissioner, Division of Correction  
Department of Public Safety and Correctional Services  
6776 Reisterstown Road  
Baltimore, MD 21215

Email: [Inmate.ADACoordinator@maryland.gov](mailto:Inmate.ADACoordinator@maryland.gov)

## More ADA Information

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the **Department of Public Safety and Correctional Services (DPSCS)** will not discriminate against qualified inmates or detainees with disabilities on the basis of disability in its services, programs, or activities.

### 1. How can I file an ADA complaint with the DPSCS?

If you believe that an inmate or detainee with a disability has been discriminated against in a DPSCS facility, you may file a complaint with the DPSCS Inmate ADA Coordinator. You may submit your complaint online or by mail. All new complaints are subject to processing and review.

### 2. What information should my ADA complaint include?

Provide the following information:

- A. Your full name, address, the telephone number where we can reach you during the day, the name, SID number of the inmate or detainee discriminated against;
- B. and where they are currently housed;

- C. The name and address of the institution, or person that you believe has committed the discrimination;
- D. A brief description of the acts of discrimination, the dates they occurred, and the names of individuals involved;
- E. Other information you believe necessary to support your complaint, including copies (not originals) of relevant documents.

### **3. What happens after my complaint is received?**

After the complaint is received and reviewed, we will inform you of our action, which may include:

- A. Contacting you for additional information or copies of relevant documents;
- B. Referring your complaint to the DPSCS facility with responsibility for the types of issues you have raised; or
- C. Investigating your complaint.

Please keep a copy of your complaint and the original documents for your own records.